

## **BPP Job Description**

Job Title Senior Salesforce Engineer

Department Group IT - Software

Location Home and office based

**Travel requirements** There will be a requirement for occasional travel to other BPP sites within

UK and Ireland, and potentially subsidiary locations worldwide

Contract type Full time and permanent

**Hours of work** Monday-Friday, 37.5 hours per week

Reporting to Engineering Manager

**Collaborating with** Software Engineers, Product Owners, Architecture, Subsidiary IT Teams

and Business Stakeholders

### **Job Purpose**

We are seeking a Senior Salesforce Engineer to design, develop, and maintain scalable Salesforce solutions across multiple business units and subsidiary organizations. This role blends technical expertise in development, architecture, and administration with the ability to mentor a Junior Salesforce Administrator and contribute to our future global Salesforce strategy.

#### **Key Responsibilities**

- Build and maintain advanced Salesforce solutions, ensuring scalability, maintainability, and alignment with business objectives.
- Lead implementation and optimization of Salesforce features, advocating for best practices in performance and data integrity.
- Conduct code reviews, enforce quality standards, and champion robust testing methodologies for reliable deployments.
- Analyse and troubleshoot production issues, driving timely and impactful resolutions across Salesforce environments.
- Collaborate closely with cross-functional teams to capture and articulate requirements, ensuring solutions meet user and business needs.
- Promote data governance and privacy compliance, embedding these principles in all Salesforce solutions.

 Mentor and coach junior team members, fostering a culture of continuous learning and technical excellence.

## Skills, experience & qualifications required - Essential

- Proven experience as a Salesforce Engineer with strong expertise in **Apex**, **Visualforce**, and **Lightning Components**.
- Proficiency in Salesforce APIs for integrations and extending platform capabilities.
- Skilled in **solution design, data modelling**, and building user-friendly, technically sound Salesforce solutions.
- Experience with **Agile methodologies**, demonstrating a collaborative and iterative approach to delivery.
- Ability to mentor junior team members and contribute to team capability growth.
- Strong problem-solving mindset and excellent communication skills for stakeholder engagement.

# Skills, experience & qualifications required - Desirable

- Familiarity with Salesforce DX, Salesforce CLI, Git-based CI/CD, and modern development practices.
- Exposure to event-driven architectures and integration tools such as MuleSoft.
- Experience with Salesforce Cloud Platforms (Service Cloud, Sales Cloud, CPQ, Billing).
- Knowledge of **Salesforce data tools** (e.g., Einstein Analytics) and best practices for data quality and governance.